



Department of Medical Assistance Services
600 East Broad Street, Suite 1300
Richmond, Virginia 23219

www.dmas.virginia.gov

MEDICAID PROVIDER MANUAL UPDATE

TO: All Community Mental Health Rehabilitative Services
providers participating in the Virginia Medical Assistance
Program, Managed Care Organizations providing services to
Virginia Medicaid recipients, and all holders of the
Community Mental Health Rehabilitative Services Medicaid
provider manual

FROM: Patrick W. Finnerty, Director
Department of Medical Assistance Services

SUBJECT: Update to First Edition of the *Community Mental Health Rehabilitative Services*
Provider manual

UPDATE: CMHR-01-04

DATE: 8/1/2004

The purpose of this memorandum is to notify you of changes to chapters II, IV, V, and VI of your provider manual. The attached table shows the changes to the manual. Please download the new pages to insert in your manual and retain the attached table.

The amendments to Chapter II: (i) update the chapter Table of Contents; (ii) update the provider enrollment information; (iii) include information regarding Community Based Residential Services for Children and Adolescents under 21 (Level A); (iv) include information regarding Therapeutic Behavioral Services (Level B); and (v) include formatting changes.

The amendments to Chapter IV: (i) update the Table of Contents; (ii) include information regarding Community Based Residential Services for Children and Adolescents under 21 (Level A); (iii) include information regarding Therapeutic Behavioral Services (Level B); and (iv) include formatting changes.

The amendments to Chapter V: (i) update the Table of Contents; (ii) include the H2022 with Modifier HW (CSA) or HK (non-CSA) national code information to be used when billing for Community Based Residential Services for Children and Adolescents under 21 (Level A); (iii) include the H2020 with Modifier HW (CSA) or HK (non-CSA) national code information to be used when billing for Therapeutic Behavioral Services (Level B); and (iv) include formatting changes.

The amendments to Chapter VI: (i) update the Table of Contents; (ii) include information regarding Community Based Residential Services for Children and Adolescents under 21 (Level A); and (iii) include information regarding Therapeutic Behavioral Services (Level B); and (iv) include formatting changes.

Please review these changes carefully.

ELIGIBILITY AND CLAIMS STATUS INFORMATION

DMAS offers a web-based Internet option to access information regarding Medicaid eligibility, claims status, check status, service limits, prior authorization, and pharmacy prescriber identification information. The website address to use to enroll for access to this system is <http://virginia.fhsc.com>. The MediCall voice response system will provide the same information and can be accessed by calling 800-884-9730 or 800-772-9996. Both options are available at no cost to the provider.

COPIES OF MANUALS

DMAS publishes electronic and printable copies of its provider manuals and Medicaid Memoranda on the DMAS website at www.dmas.virginia.gov (*please note the new DMAS website address*). Refer to the Provider Column to find Medicaid and SLH provider manuals or click on "Medicaid Memos to Providers" to view Medicaid Memoranda. The Internet is the most efficient means to receive and review current provider information. If you do not have access to the Internet, or would like a paper copy of a manual, you can order these by contacting Commonwealth-Martin at 804-780-0076. A fee will be charged for the printing and mailing of the manuals and manual updates requested.

"HELPLINE"

The "HELPLINE" is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The "HELPLINE" numbers are:

786-6273	Richmond area
1-800-552-8627	All other areas

Please remember that the "HELPLINE" is for provider use only.

Attachment (1)

COMMUNITY MENTAL HEALTH REHABILITATIVE SERVICES MANUAL
REVISION CHART
August 1, 2004

SUMMARY OF REVISIONS

MANUAL SECTION	MATERIAL REVISED	NEW PAGE NUMBER(S)	REVISED PAGE(S)	REVISION DATE
Chapter II	Entire Chapter	15 and 16	Entire Chapter	8/1/2004
Chapter IV	Table of Contents, and pages 3, 8-34	35-46	Table of Contents, and pages 3, 8-34	8/1/2004
Chapter V	Entire Chapter	20	Entire Chapter	8/1/2004
Chapter VI	Table of Contents, and pages 10-24	25	Table of Contents, and pages 10-24	8/1/2004

FILING INSTRUCTIONS

MANUAL SECTION	DISCARD	INSERT	OTHER INSTRUCTIONS
Chapter II	Old Chapter II	New Chapter II	
Chapter IV	Old Table of Contents, and old pages 3, 8-34	New Table of Contents, and new pages 3, 8-46	
Chapter V	Old Chapter V	New Chapter V	
Chapter VI	Old Table of Contents, and old pages 10-24	New Table of Contents, and new pages 10-25	